STATE OF CONNECTICUT DEPARTMENT OF PUBLIC HEALTH

Raul Pino, M.D., M.P.H. Commissioner



Dannel P. Malloy Governor Nancy Wyman Lt. Governor

BLAST FAX 2017-16C

****IMPORTANT REMINDER****

TO:

Nursing Home Administrators/Directors of Nurses

FROM:

Barbara S. Cass, R.N., Section Chief BSc/Dmo

Facility Licensing and Investigations Section

DATE:

September 25, 2017

SUBJECT:

Electronic Plan of Correction

Pursuant to Blast Faxes 2017-16, 2017-16A and 2017-16B, the Department of Public Health, Facility Licensing and Investigations Section (FLIS) as the State Survey Agency for the Centers for Medicare and Medicaid (CMS) will be transitioning to an Electronic Plan of Correction (ePOC) for the statement of deficiencies effective October 1, 2017. We have received all the necessary approvals from the Centers for Medicare and Medicaid Services (CMS) and want to ensure that all nursing facilities are prepared.

We anticipate that the ePOC process will promote efficiencies with the plan of correction submission process and facilitate the revisit process.

Webinar training has been conducted, and although most facilities have participated in the training, October 1 is approaching very fast. The expectation is that all deficiency statements, which include, transmission to the facility and facility submission of a plan of correction will be processed electronically.



Phone: (860) 509-7400 • Fax: (860) 509-7543
410 Capitol Avenue, P.O. Box 340308
Hartford, Connecticut 06134-0308
www.ct.gov/dph
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A webpage has been created that will provide all the necessary information that will assist the provider. The website includes the training power point, the dates for the ePOC training, the CMS training video and the ePOC <u>Procedures Guide for Facilities</u>. This webpage can be found at www.ct.gov/dph/epoc where you will find all the necessary documents that can be printed/saved/downloaded by clicking the hyperlink on this webpage. Pursuant to the introductory training, you must also review the mandatory CMS training video which is available on the DPH webpage. Viewing the CMS training video requires that you have Adobe Flash Player installed on your computer. Upon completion of the CMS training, an attestation of completion hyperlink can be found on the aforementioned web.

It is imperative that each nursing facility prepare for the October 1, 2017 go-live date. Please be advised the training process requires completion and submission of two attestations, one that demonstrates completion of training and the second will confirm enrollment in the electronic plan of correction process. Absent theses attestations, the Department is unable to confirm who has been trained and who has enrolled in the process. Also, if these attestations have not been completed, the facility will be unable to receive the electronic statement of deficiencies and/or submit an electronic plan of correction. The attestations are found on the aforementioned website.

Should you have any questions, please contact Surjit Sethuraman at 860-509-7134.

