



**2025**

**MEMBER  
RESOURCE  
HANDBOOK**

**A guide to  
products and  
services offered  
by LeadingAge RI  
Business Partner  
Members**



## **How to Use This Handbook**

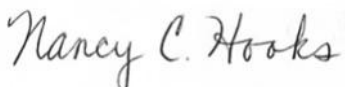
LeadingAge RI greatly appreciates the support of our Business Partner Members, who offer a wide range of valuable products and services for our provider members.

This handbook contains a listing for each of our Business Partner Members. Go to the table of contents on the following pages to see the organizations included. Each listing features a description of the products or services offered, along with contact information.

We hope this handbook is a helpful tool for all our provider members when looking for assistance.

LeadingAge RI Business Partners are also listed on our website at: [www.leadingageri.org/businesspartnermembers](http://www.leadingageri.org/businesspartnermembers).

Thank you!

A handwritten signature in cursive script that reads "Nancy C. Hooks". The signature is written in dark ink on a light background.

Nancy C. Hooks  
Interim Executive Director

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# Baker Tilly

## **Description of products / services:**

Baker Tilly is a leading advisory, tax and assurance firm, providing clients with a genuine coast-to-coast and global advantage in major regions of the U.S. and in many of the world's leading financial centers – New York, London, Seattle, San Francisco, Los Angeles, Chicago and Boston. Baker Tilly Advisory Group, LP and Baker Tilly US, LLP (Baker Tilly) provide professional services through an alternative practice structure in accordance with the AICPA Code of Professional Conduct and applicable laws, regulations, and professional standards. Baker Tilly US, LLP is a licensed independent CPA firm that provides attest services to its clients. Baker Tilly Advisory Group, LP and its subsidiary entities provide tax and business advisory services to their clients. Baker Tilly Advisory Group, LP and its subsidiary entities are not licensed CPA firms. Visit [bakertilly.com](http://bakertilly.com) or join the conversation on LinkedIn, Facebook and Instagram.

## **Company information for administrative needs:**

Contact: Kylie Harris

Tel: 1 (972) 748-0215

Email: [kylie.harris@bakertilly.com](mailto:kylie.harris@bakertilly.com)

[www.bakertilly.com](http://www.bakertilly.com)

## **Company information for direct services:**

Matthew S. Bovolack, Healthcare, Principal

P: +1 (312) 819 3788 | C: (203) 671-4965

[Matthew.Bovolack@bakertilly.com](mailto:Matthew.Bovolack@bakertilly.com)

Frank J. Miceli, Healthcare, Principal

P: +1 (312) 729 8000 | C: (860) 989-9782

[Frank.Miceli@bakertilly.com](mailto:Frank.Miceli@bakertilly.com)



# Blue Cross & Blue Shield of Rhode Island

## **Description of products / services:**

Since 1939, Blue Cross & Blue Shield of Rhode Island (BCBSRI) has been the leader in providing Rhode Islanders with affordable, high-quality healthcare and the peace of mind that comes with the country's largest provider network. BCBSRI is committed to improving health and well-being by leading access to high-quality, affordable, and equitable care across Rhode Island.

Through our singular focus on RI, we have developed strong and trusted relationships with employers, members, and healthcare providers that are helping to improve the quality, access, and cost of healthcare. In partnership with local community agencies, BCBSRI is working to close gaps in care and improve health outcomes for our over 350,000 members and for all Rhode Islanders. Our members are served by a range of health plans, including Medicare Advantage and a Duals Special Needs Plan.

## **Company information:**

Contact: Nelly Rodriguez

Address: 500 Exchange Street

Providence, RI 02903

Tel: 401-459-1065

Email: [Nelly.Rodriguez@bcbsri.org](mailto:Nelly.Rodriguez@bcbsri.org)

[www.bcbsri.com](http://www.bcbsri.com)



# Brujan Management

**Description of products / services:**

Management Consulting for the LTC Industry

Bruce Glass, MBA, FACHCA, with 40 years of leadership in all aspects of senior care, provides expert witness testimony, operational advising, strategic planning, consulting on unionization issues, and temporary management in nursing homes and assisted living.

**Company information:**

Contact: W. Bruce Glass

Address: 84 Bakewell Court

Cranston, RI 02921

Tel: 603-520-3900

Email: [bruceglass@rocketmail.com](mailto:bruceglass@rocketmail.com)

[www.bruceglassfachca.com](http://www.bruceglassfachca.com)



# CCL Hospitality Group

**Description of products / services:**

CCL Hospitality Group was created with the sole vision of enhancing the lives of those we serve through great food, professional service and an unwavering commitment to quality. We are a nationwide leader in hospitality with four distinct, legacy brands – Morrison Living, Unidine, Coreworks, and The HUB – committed to providing modern solutions for retirement and recovery communities. With over 15,000 associates across 850+ communities, our purpose-driven culture provides industry-leading service, enabling efficient outcomes that drive business through innovation and excellence.

**Company information:**

Contact: Kileen Stark

Address: 402 Glenmist Court

Schenectady, NY 12306

Tel: 518-335-3879

Email: [kileen.stark@CCL-hg.com](mailto:kileen.stark@CCL-hg.com)

[www.CCL-hg.com](http://www.CCL-hg.com)



# Citrin Cooperman

**Description of products / services:**

Citrin Cooperman has a longstanding, dedicated Healthcare Practice, focused on providing attest, accounting, tax, reimbursement, revenue cycle and billing, and advisory consulting services to organizations across the entire healthcare ecosystem. We provide our clients with the tools they need to be forward thinking as we draw from our deep collective experience to deliver services that help keep your organization competitive and financially sound.

**Company information:**

Contact: Michael Criscione

Address: 500 Exchange Street, Suite 9-100

Providence, RI 02903

Tel: 401-421-4800

Email: [mcriscione@citrincooperman.com](mailto:mcriscione@citrincooperman.com)

[www.citrincooperman.com](http://www.citrincooperman.com)



CITRINCOOPERMAN®

# CLA

**Description of products / services:**

CLA exists to create opportunities for our clients, our people, and our communities through industry-focused wealth advisory, digital, audit, tax, consulting, and outsourcing services. With more than 9,000 people, more than 130 U.S. locations, and a global vision, we promise to know you and help you. For more information, visit [CLAconnect.com](http://CLAconnect.com). CLA

*(CliftonLarsonAllen LLP) is an independent network member of CLA Global. See [CLAglobal.com/disclaimer](http://CLAglobal.com/disclaimer).*

*Investment advisory services are offered through CliftonLarsonAllen Wealth Advisors, LLC, an SEC-registered investment advisor.*

**Company information:**

Contact: Jennifer Rianna

Address: One Capital Way

Cranston, RI 02910

Tel: 401-272-5600

Direct: 401-330-2728

Email: [jennifer.rianna@claconnect.com](mailto:jennifer.rianna@claconnect.com)

[www.claconnect.com](http://www.claconnect.com)



# Concord Home Health Services

**Description of products / services:**

Concord Home Health Services offers in-home skilled nursing care and physical, occupational and speech therapy, as well as medical social services. We also offer private duty services with a Nurse Case Manager, CNAs and companions.

**Company information:**

Contact: John Stefanik

Address: 30 Rolfe Square

Cranston, RI 02910

Tel: 401-725-8400

Email: [john@concordhomecare.com](mailto:john@concordhomecare.com)

[www.concordhomecare.com](http://www.concordhomecare.com)



# Creating Results

**Description of products / services:**

As your partner in senior living and 55+ housing, we collaborate with you to create consumer-centric sales and marketing solutions that empower prospects to choose your brand with confidence and help your organization meet and exceed its goals. We find joy in interacting with our clients, learning about their goals, providing relevant solutions and engaging in a healthy amount of banter along the way. It's during these interactions that you'll see our passion for marketing and problem-solving shine through. Together, we'll dig deep to uncover your prospects' aspirations and create a strategy that will empower them to make the decision that's in line with their ambitions. Our visions are one and the same. You want to delight your prospects; we want to delight you. Let's talk about the awesome results we'll create as a team!

**Company information:**

Contact: Jessica Ruhle

Address: 4196 Merchant Plaza, #614

Woodbridge, VA 22192

Tel: 401-932-8242

Email: [jessica@creatingresults.com](mailto:jessica@creatingresults.com)

[www.creatingresults.com](http://www.creatingresults.com)



# DAS Health

**Description of products / services:**

DAS Health has been a trusted provider of Health IT and business solutions since 2003, serving senior care providers, independent and enterprise physician groups, and healthcare systems across North America. With over 20 years of experience, we understand the unique needs of senior care providers, offering tailored IT managed services including 24/7 service desk support, cloud migration, endpoint and network management, identity and access management, custom integrations, cybersecurity solutions, and EHR and IT consulting. Let us handle your technology and business needs while you focus on delivering exceptional care for your residents.

**Company information:**

Contact: Matt Mello

Address: 1000 N Ashley Drive, Suite 300

Tampa, FL 33602

Tel: 774-633-5851

Email: [matt.mello@dashealth.com](mailto:matt.mello@dashealth.com)

[www.dashealth.com](http://www.dashealth.com)



# East Side Clinical Laboratory

## **Description of products / services:**

Committed to service excellence and continuous improvement, East Side Clinical Laboratory is a full-service laboratory providing comprehensive services to the Long Term Care Community. Our mission is to provide the highest quality testing to aid in the care and treatment of facility residents.

- On-site phlebotomy
- 24 Hour / 7 Day STAT coverage
- Same day results via fax/web/printer/electronic
- Infection prevention services
- In-service education

## **Company information:**

Contact: Leslie Morrissey

Address: 10 Risho Avenue

East Providence, RI 02914

Tel: 401-455-8417

Cell: 401-585-8973

Email: [lmorrissey@esclab.com](mailto:lmorrissey@esclab.com)

[www.esclab.com](http://www.esclab.com)



**EAST SIDE CLINICAL  
LABORATORY**

*A Sonic Healthcare Company*

# Geriatric Medical

**Description of products / services:**

Geriatric Medical is a leading local distributor of over 30,000 medical supplies, office supplies, equipment, cleaning, and paper products. Our partners are the priority – every order, every delivery, every service, every offering centers upon the needs, wants, and success of our customers. Save on supplies and experience service with a smile at Geriatric Medical, delivering dependability since 1945.

**Company information:**

Contact: Jack Avery

Address: 28 Torrice Drive

Woburn, MA 01801

Tel: 401-440-3838

Email: [jack.avery@gerimed.com](mailto:jack.avery@gerimed.com)

[www.gerimed.com](http://www.gerimed.com)





# Home Healthsmith LLC

**Description of products / services:**

We are a family-owned company that provides custom solutions for unmet accessibility needs that improve people's lives. We are based in Portsmouth, Rhode Island, and have a second office in Marlborough, MA. Our company has provided exceptional service to seniors and their families in RI, MA, and CT with a personal touch for over 40 years to the Southern New England area. We can cover anything from Grab Bars to Elevators along with Stairlifts, Ramps, Vertical Platform Lifts, and Ceiling Lifts. We also offer short-term rentals.

**Company information:**

Contact: Linda Bohmbach

Address: 207 Highpoint Ave, Suite 2  
Portsmouth, RI 02871

Tel: 401-293-0415

Email: [linda@homehealthsmith.com](mailto:linda@homehealthsmith.com)

[www.homehealthsmith.com](http://www.homehealthsmith.com)



# HopeHealth

## **Description of products / services:**

HopeHealth is a nonprofit provider of hospice and palliative care in Rhode Island and Massachusetts. We care for patients in their homes, nursing homes, assisted living residences, hospitals and at our inpatient hospice facility, the Hulitar Hospice Center. As the second oldest hospice in the country, and one of the largest nonprofit providers of palliative and hospice care in New England, HopeHealth has set the gold standard in serious illness and end-of-life care. HopeHealth is the major teaching affiliate for hospice and palliative care of The Warren Alpert Medical School of Brown University. Learn more by calling (844) 671-4673 or visiting [HopeHealthCo.org](http://HopeHealthCo.org).

## **Company information:**

Contact: Diana Zapata  
Address: 1085 North Main Street  
Providence, RI 02904  
Direct: 401-415-4205  
Mobile: 401-601-0481  
Email: [dzapata@hopehealthco.org](mailto:dzapata@hopehealthco.org)  
[www.hopehealthco.org](http://www.hopehealthco.org)

## **Compassionate caring every step of the way**

For 50 years, HopeHealth has provided comfort and hope through life's toughest health challenges, offering hospice and palliative care, dementia services, and caregiver and grief support programs.



**HopeHealth™**

*Touching Lives*

(844) 671-4673    [HopeHealthCo.org](http://HopeHealthCo.org)

# Husch Blackwell

**Description of products / services:**

We provide expert legal support tailored to the aging services sector, including nursing homes, assisted living facilities, and home health agencies. Our regulatory services include practical advice regarding compliance audits, policy development, staff training, and guidance on federal and state healthcare regulations. In addition, we help clients navigate and implement new technologies, such as the use of artificial intelligence, while complying with privacy and security requirements. We help providers stay compliant, reduce risk, and enhance quality of care through proactive regulatory strategies.

**Company information:**

Contact: Morgan Goulet, Senior Counsel

Address: One Richman Square, Suite 165W

Providence, RI 02906

Tel: 401-454-0415

Email: [morgan.goulet@huschblackwell.com](mailto:morgan.goulet@huschblackwell.com)

[www.huschblackwell.com](http://www.huschblackwell.com)

# HUSCH BLACKWELL

# Innovations Healthcare LLC

## **Description of products / services:**

At Innovations Healthcare, LLC we provide a wide range of consulting services for Nursing Homes and Assisted Living facilities. With unparalleled solutions and the right staffing support, we help facilities stay on top of new regulations, hire quality staff and set and exceed revenue goals. From Clinical to Operations support, Innovations Healthcare, LLC and its network of independent nursing consultants, interim nursing executive management and Social Service consultants will work with you side by side to turn your focus from trying to keep up with compliance and regulations paperwork to what matters most: Patient Care. We do the hard work, so you don't have to!

Our Long Term Care Experts will guide you through:

- Mock Surveys
- Infection Control Assessments
- Comprehensive Review of Physician Services
- Wound Consulting
- State of the Art Competency Program
- Interim Nursing Administrative Placement

## **Company information:**

Contact: Jamie Belezarian, MSN, MHA, WCC, LNC, NHA

Address: 40 Moss Lane

Pascoag, RI 02859

Tel: 401-450-7456

Email: [jamieb@innovationshcllc.com](mailto:jamieb@innovationshcllc.com)

[www.innovationshcllc.com](http://www.innovationshcllc.com)



**INNOVATIONS**  
HEALTHCARE, LLC

# LW Consulting, Inc.

**Description of products / services:**

LW Consulting, Inc. (LWCI) is a recognized leader in providing compliance, reimbursement, operational, and clinical consulting solutions, as well as executive coaching services, across the full continuum of healthcare delivery. Additionally, LWCI is an Independent Review Organization (IRO), performing audits under Corporate Integrity Agreements (CIA), and an expert resource to providers, attorneys, and government agencies. Our team includes compliance professionals, reimbursement experts, RNs, therapists, auditor-coders, and consulting physicians who are committed to supporting our clients. Our clients attain peace of mind knowing that they have received reliable advice and guidance that improves their business.

**Company information:**

Contact: Harriet Wall

Address: 5925 Stevenson Avenue, Suite G  
Harrisburg, PA 17112

Tel: 717-233-6100

Email: [hwall@lw-consult.com](mailto:hwall@lw-consult.com)

[www.lw-consult.com](http://www.lw-consult.com)



## McKesson Medical-Surgical

### **Description of products / services:**

McKesson offers support in any setting, not only the most complete array of medical products, but also a wide range of services, expertise and both medical and information technology. Whether in a primary care facility, long-term care, laboratory, the patient's home or hospice, McKesson offers analytics and answers across the continuum of care, including help from experts in product selection, facilities management and operations for healthcare organizations of every size. Learn more at <http://mms.mckesson.com> or call us at 800-347-2456.

### **Company information:**

Contact: Joe Loffredo

Address: 59 Independence Drive

Warwick, RI 02888

Tel: 401-524-7511

Email: [joe.loffredo@mckesson.com](mailto:joe.loffredo@mckesson.com)

[mms.mckesson.com](http://mms.mckesson.com)

# McKESSON

# MedLine Industries

**Description of products / services:**

Medline is a healthcare company — a manufacturer, distributor, and solutions provider focused on improving the overall operating performance of healthcare. As the largest privately held manufacturer and distributor of medical supplies, Medline is uniquely positioned to provide products, education and support across the continuum of care. Partnering with facilities across the continuum of care, Medline provides the clinical and supply chain resources required for long-term financial viability in delivering high-quality care.

**Company information:**

Contact: Darren Hood

Address: Three Lakes Drive  
Northfield, IL 60093

Tel: 617-888-8102

Email: [dchood@medline.com](mailto:dchood@medline.com)

[www.medline.com](http://www.medline.com)

**We make  
healthcare  
run better™**



**Learn more. Visit [www.Medline.com](http://www.Medline.com).**

# Navigator Group Purchasing

**Description of products / services:**

Navigator is the largest and most experienced full-service GPO exclusively focused on senior living. It is positioned to meet the emerging needs of today's senior living providers with access to a full range of programs, tools, and services to help you achieve your resident and financial goals.

**Company information:**

Contact: Paul Pistorino, Account Executive

Address: 400 Interpace Parkway, Bldg C, Suite 200  
Parsippany, NJ 07054

Tel: 781-343-3528

Email: [paul.pistorino@navigatorgpo.com](mailto:paul.pistorino@navigatorgpo.com)

[www.navigatorgpo.com](http://www.navigatorgpo.com)





# NFP

**Description of products / services:**

NFP (an AON company) is a leading property and casualty broker, benefits consultant, wealth manager, and retirement plan advisor. We enable client success through the expertise of our professionals across the globe, investments in innovative technologies, and enduring relationships with highly rated insurers, vendors and financial institutions.

**Company information:**

Contact: Dave Farrell

Address: 600 Putnam Pike

Greenville, RI 02828

Tel: 401-588-2570

Email: [david.farrell@nfp.com](mailto:david.farrell@nfp.com)

[www.nfp.com](http://www.nfp.com)



# Omnicare

**Description of products / services:**

Omnicare, a CVS Health company, provides comprehensive pharmaceutical services to patients and providers across the United States. We provide market leading professional pharmacy, related consulting and data management services for long-term, post-acute, senior living and other chronic care settings.

**Company information:**

Contact: Steve Stone

Address: 30 Centre of New England Blvd  
Coventry, RI 02816

Tel: 401-827-1671

Email: [steve.stone@omnicare.com](mailto:steve.stone@omnicare.com)

[www.omnicare.com](http://www.omnicare.com)

**Omnicare<sup>®</sup>**  
a ♥ **CVS**Health.com company

# Optum RI

**Description of products / services:**

Optum Care Team: Onsite, Personalized Care

- Elevate clinical quality and improve patient outcomes through coordination of care.
- Focus on advance care planning and create individualized care plan based on the member's health conditions and unique goals.
- Identify changes in condition early, allowing for residents to be treated in place to help prevent unsafe and avoidable hospitalizations.
- Ability to provide skilled care without a 3-day qualifying hospitalization.
- Focus on preventative and follow-up care by monitoring, assessing and identifying health concerns before they become more serious.
- Collaborate and communicate with residents, their families and nursing home care team to ensure everyone is informed and aligned to resident's goals of care.
- Actively review resident's medication to reduce unnecessary and high-risk medications to prevent medication-related adverse outcomes (i.e. falls, fractures).

With the UHC Nursing Home Medicare Advantage plan/Optum program, members receive more benefits and services than with Original Medicare.

**Company information:**

To learn more about the UHC Nursing Home Plan, please contact Matt Vorro, Market Vice President (401-787-7249 [Matthew\\_vorro@uhc.com](mailto:Matthew_vorro@uhc.com)) or Liz Ruiz, Sales Director (718-974-5955 [elizabeth\\_ruiz@optum.com](mailto:elizabeth_ruiz@optum.com)).

[www.optum.com](http://www.optum.com)

# Optum

# PDI Health

**Description of products / services:**

PDI Health offers superior mobile imaging services to LTC facilities and communities, home-bound patients and correctional facilities that utilize the latest technology, making them fast and accurate. Maximize your facility's infrastructure and prioritize quality of care with next-generation digital imaging technology and board-certified radiologists. Offering all radiology services, x-ray and ultrasound exams including cardiac and doppler.

**Company information:**

Contact: Marcie Maffeo

Address: 12 Spencer Street

Brooklyn, NY 11205

Tel: 781-983-2112

Email: [marcie@pdihealth.com](mailto:marcie@pdihealth.com)

[www.pdihealth.com](http://www.pdihealth.com)



# Performance Healthcare Services

**Description of products / services:**

Performance Healthcare Services is a private company that provides contract housekeeping and laundry services for long-term care providers. As the long-term care industry continues to change, more and more providers are turning to contract service companies such as PHS for their housekeeping and laundry needs. Our goal is simply to become the preferred provider of these services in the area by developing honest, hard-working people who deliver superior services. We continuously strive to reach this goal by understanding our marketplace, understanding our clients, enhancing quality, and reducing costs.

**Company information:**

Contact: Patrick Healey

Address: 47 River Street

Wellesley, MA 02481

Tel: 781-235-0540

Email: [phealey@performancehs.net](mailto:phealey@performancehs.net)

[www.performancehs.net](http://www.performancehs.net)

PHS  
PERFORMANCE HEALTHCARE SERVICES  
Your Partner in Housekeeping and Laundry

# PointClickCare

**Description of products / services:**

PointClickCare is a leading healthcare technology platform enabling meaningful collaboration and access to real-time insights at every stage of the patient healthcare journey. PointClickCare's single platform spans the care continuum, fostering proactive, holistic decision-making and improved outcomes for all. Today, PointClickCare enables care collaboration and value-based care delivery for millions across North America, connecting more than 27,000 long-term and post-acute care providers, over 2,800 hospitals and 2,000 ambulatory clinics, every major U.S. health plan across the U.S., and over 75 state and Government agencies.

**Company Information:**

Contact: Jake Campbell

Address: 5570 Explorer Drive

Mississauga, Ontario, Canada, L4W0C4

Tel: 416-303-1377

Email: [jake.campbell@pointclickcare.com](mailto:jake.campbell@pointclickcare.com)

[pointclickcare.com](http://pointclickcare.com)

# PointClickCare®

## Radius Executive IT Solutions

### **Description of products / services:**

Radius Executive IT Solutions offers Managed IT Support, Strategy, Cybersecurity, ePHI, and HIPAA Compliance Solutions for Long-Term Care organizations. We help improve productivity, manage change, minimize risk, and lower the total cost of ownership. This year, we are excited to introduce Radius ECS into our comprehensive service offerings. Radius ECS provides state-of-the-art, code-compliant security cameras and door lock solutions that protect your residents, employees, and personnel staff.

### **Company information:**

Contact: Aaron Pyman

Address: 40 Shattuck Road, Ste 209

Andover, MA 01810

Tel: 978-265-6548

Email: [info@RadiusITS.com](mailto:info@RadiusITS.com)

[www.RadiusITS.com](http://www.RadiusITS.com)



# RetroFit Technologies

**Description of products / services:**

Retrofit Technologies provides IT managed services, cybersecurity solutions, infrastructure management, and IT maintenance to organizations throughout New England. Our high standard of service quality has made us the de facto standard across New England for businesses that want more than just an IT company to take care of their IT systems. We are the perfect fit for companies that are in search of a true IT partner that's invested in their success.

**Company information:**

Contact: Katherine Connor

Address: 350 Myles Standish Boulevard, Suite 202

Taunton, MA 02780

Tel: 857-205-0199

Email: [kconnor@retrofit.com](mailto:kconnor@retrofit.com)

[www.retrofit.com](http://www.retrofit.com)





# Sallop Insurance

**Description of products / services:**

Sallop Insurance is an experienced insurance brokerage & risk management firm specializing in Aging Services, including skilled nursing operators, assisted living residences, continuing care retirement communities and home health providers. Our focus on healthcare has enabled Sallop to develop a high level of expertise and to design coverages and tailored services to the specific needs of our clients. As one of the largest healthcare insurance firms in New England, Sallop has worked closely with the legal community, insurance providers and various industry groups like LeadingAge to develop our programs. For large and small operators, Sallop Insurance can assist your organization with its comprehensive property and casualty insurance needs.

**Company information:**

Contact: Elizabeth Finn-Elder, CPCU

Address: 25 New Chardon Street

Boston, MA 02114

Tel: 617-488-6613

Email: [efinnelder@sallop.com](mailto:efinnelder@sallop.com)

[www.sallop.com](http://www.sallop.com)



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Insurance Brokerage ■ Risk Mitigation ■ Special Risks

# Starkweather & Shepley

**Description of products / services:**

Starkweather & Shepley's Eldercare Practice Group offers comprehensive risk management and risk transfer solutions to meet the constantly evolving needs of our Skilled Nursing and Assisted Living Facility clients. Our dedicated team of professionals understands the complexities of the liability exposures in long term care and leverages our long-standing, strategically aligned partnerships with insurers who specialize in healthcare.

**Company information:**

Contact: Brian Zartarian

Address: 60 Catamore Blvd

East Providence, RI 02915

Tel: 401-435-3600 x1362

Email: [bzartarian@starshep.com](mailto:bzartarian@starshep.com)

[www.starkweathershepley.com](http://www.starkweathershepley.com)



**STARKWEATHER & SHEPLEY**

INSURANCE BROKERAGE INC.

# Triad Health Care, LLC

## **Description of products / services:**

Clinical and Administrative Consulting Services for Rhode Island's Nursing Facilities. Specializing in regulatory compliance, policy & procedures, DNS and NHA mentoring programs, training & education programs, QAPI and Compliance Training and Program development.

Our Mission: Triad Health Care is driven to help you be the best you can be in all areas of the operation through collaboration, passion, motivation, and a desire to see you succeed. It's personal to you and it's personal to us.

Core Values: Integrity, Expertise, Respect, and Perseverance

Triad Health Care: "It's a Rhode Island thing."

## **Company information:**

Contact: Pamela Bibeault

Address: 500 Exchange Street, Suite 9-100

Providence, RI 02903

Tel: 401-374-3839

Email: [pam@triadhc.net](mailto:pam@triadhc.net)



# UnitedHealthcare

**Description of products / services:**

At UnitedHealthcare, our mission is to help people live healthier lives and make the health system work better for everyone. We dedicate ourselves to this every day for our members by being there for what matters in moments big and small — from their earliest days, to their working years and through retirement.

**Company information:**

Contact: Jennifer Barros

Address: 475 Kilvert Street, Suite 301  
Warwick, RI 02886

Tel: 401-248-2982

Email: [jennifer\\_barros@uhc.com](mailto:jennifer_barros@uhc.com)

[www.shopuhc.com](http://www.shopuhc.com)



# United Healthcare

# USI Insurance Services

**Description of products / services:**

USI's National Healthcare Practice delivers specialized risk management and financial consulting to a wide range of healthcare providers, with a strong emphasis on senior care and assisted living facilities. Recognized as a top healthcare broker, USI leverages deep industry relationships and proprietary analytics to design cost-effective insurance programs. Their expert team uses actuarial insights and risk retention analysis to tailor solutions that address the unique challenges of senior care. With a multi-disciplinary approach, USI helps clients optimize risk financing strategies and manage evolving exposures effectively.

**Company information:**

Contact: Griffen Leonard, MLIS

Address: 475 Kilvert Street, Suite 205

Warwick, RI 02886

Tel: 401-558-3144

Cell: 401-862-8382

Email: [griffen.leonard@usi.com](mailto:griffen.leonard@usi.com)

[www.usi.com](http://www.usi.com)



# White Cross Pharmacy

**Description of products / services:**

White Cross Pharmacy is RI's oldest independent family-owned pharmacy. We service assisted living communities, group homes, and private residents throughout RI, MA, and CT. White Cross is home to *The MedPack*, which has helped patients for more than 10 years with their medication management. *The MedPack* organizes the patient's medications into pouches based on medication day, date, and time, making it easy for patients and staff to not miss a dose. It makes for a safe discharge plan from skilled nursing facilities to decrease readmissions. There is no charge for packaging or delivery. Other packaging options, including pill bottles, are available. We accept all Medicare Part D plans and RI Medicaid and contract with most commercial plans.

**Company information:**

Contact: Robert Iacobucci, RPh

Address: 11 Blackstone Valley Place

Lincoln, RI 02865

Tel: 401-726-6200

Fax: 401-351-5902

Email: [RIJ@whitecrosspharmacy.com](mailto:RIJ@whitecrosspharmacy.com)

[www.whitecrosspharmacy.com](http://www.whitecrosspharmacy.com)



WHITE CROSS  
P H A R M A C Y

*Your Pharmacy Solution Since 1933*

# Yankee Alliance

**Description of products / services:**

Founded by not-for-profit hospitals in 1984, Yankee Alliance is a Group Purchasing Organization (GPO) that has grown into a member-driven organization of more than 16,000 healthcare providers across the country. Our members guide our growth as the healthcare environment shifts to value-based purchasing, and our focus continues to be expense reduction, savings identification, and savings implementation. No membership fee, join anytime and optimize double-digit savings on contracts and resources for all your needs:

- Cellular Voice Services
- Facilities Equipment
- Housekeeping Products
- Laundry Supplies
- Medical Supplies
- Patient Cleansing
- Patient Beds
- Respiratory Therapy
- Foodservice Program, and more!

**Company information:**

Contact: Jennifer Doty

Address: 138 River Road

Andover, MA 01810

Tel: 978-470-2000 x 71529

Email: [jdoty@yankeealliance.com](mailto:jdoty@yankeealliance.com)

[www.yankeealliance.com](http://www.yankeealliance.com)



# Ziegler

**Description of products / services:**

Ziegler is one of the nation's leading underwriters of financing for not-for-profit senior living providers. Ziegler offers creative, tailored solutions to its senior living clients, including investment banking, financial risk management, merger and acquisition services, seed capital, FHA/HUD, capital and strategic planning, sponsorship transitions, as well as senior living research, education and communication.

**Company information:**

Contact: Keith Robertson  
Address: 998 Farmington Ave, Suite 106A  
West Hartford, CT 06107  
Tel: 212-284-5403  
Cell: 860-299-5453  
Email: [krobertson@ziegler.com](mailto:krobertson@ziegler.com)  
[www.ziegler.com](http://www.ziegler.com)



# Ziegler

CAPITAL :: INVESTMENTS :: ADVICE





## **Provider Members**

### **NURSING HOMES**

#### **Bethany Home of RI**

111 South Angell Street  
Providence, RI 02906  
[www.bethanyhomeofri.org](http://www.bethanyhomeofri.org)

#### **Hattie Ide Chaffee Home**

200 Wampanoag Trail  
Riverside, RI 02915  
[www.hattieidechaffee.org](http://www.hattieidechaffee.org)

#### **Jeanne Jugan Residence**

964 Main Street  
Pawtucket, RI 02860  
[www.littlesistersofthepoorpawtucket.org](http://www.littlesistersofthepoorpawtucket.org)

#### **Mount St. Rita Health Centre**

15 Sumner Brown Road  
Cumberland, RI 02864  
[www.mountstrita.org](http://www.mountstrita.org)

#### **Saint Antoine Residence**

10 Rhodes Avenue  
North Smithfield, RI 02896  
[www.stantoine.net](http://www.stantoine.net)

#### **Saint Elizabeth Home, East Greenwich**

1 Saint Elizabeth Way  
East Greenwich, RI 02818  
[www.stelizabethcommunity.org](http://www.stelizabethcommunity.org)

**Saint Elizabeth GREEN HOUSE® Homes**

1 Saint Elizabeth Way  
East Greenwich, RI 02818  
[www.stelizabethcommunity.org](http://www.stelizabethcommunity.org)

**St. Clare - Newport**

309 Spring Street  
Newport, RI 02840  
[www.stclarenewport.org](http://www.stclarenewport.org)

**Steere House**

100 Borden Street  
Providence, RI 02903  
[www.steerehouse.org](http://www.steerehouse.org)

**Tockwotton on the Waterfront**

500 Waterfront Drive  
East Providence, RI 02914  
[www.tockwotton.org](http://www.tockwotton.org)

**ASSISTED LIVING****Ethan Place**

85 Ethan Street  
Warwick, RI 02888  
[www.ethanplaceri.com](http://www.ethanplaceri.com)

**Jeanne Jugan Residence**

964 Main Street  
Pawtucket, RI 02860  
[www.littlesistersofthepoorpawtucket.org](http://www.littlesistersofthepoorpawtucket.org)

**Primrose Lane Assisted Living Memory Care**

10 Rhodes Avenue  
North Smithfield, RI 02896  
[www.stantoine.net](http://www.stantoine.net)

**Saint Elizabeth Assisted Living**

109 Melrose Street  
Providence, RI 02907  
[www.stelizabethcommunity.org](http://www.stelizabethcommunity.org)

**Scandinavian Assisted Living**

50 Warwick Ave  
Cranston, RI 02905  
[www.scandinavianhome.com](http://www.scandinavianhome.com)

**The Seasons, East Greenwich**

5 Saint Elizabeth Way  
East Greenwich, RI 02818  
[www.theseasons.org](http://www.theseasons.org)

**St. Clare - Newport**

309 Spring Street  
Newport, RI 02840  
[www.stclarenewport.org](http://www.stclarenewport.org)

**Tamarisk Assisted Living**

3 Shalom Drive  
Warwick, RI 02886-1625  
[www.tamariskri.org](http://www.tamariskri.org)

**Tockwotton on the Waterfront**

500 Waterfront Drive  
East Providence, RI 02914  
[www.tockwotton.org](http://www.tockwotton.org)

**The Villa at St. Antoine**

400 Mendon Road  
North Smithfield, RI 02896  
[www.stantoine.net](http://www.stantoine.net)

**Winslow Gardens**

40 Irving Avenue  
East Providence, RI 02914  
[www.aldersbridge.org](http://www.aldersbridge.org)

## **SENIOR HOUSING**

### **Beachwinds Apartments**

30 Kingstown Road  
Narragansett, RI 02882  
[www.beachwood-apts.com](http://www.beachwood-apts.com)

### **Cherry Hill Apartments**

204 Greenville Avenue  
Johnston, RI 02919  
[www.poah.org/property/rhode-island/cherry-hill-apartments](http://www.poah.org/property/rhode-island/cherry-hill-apartments)

### **Essex Village**

12 Fischer Drive  
North Kingstown, RI 02852  
[www.rhf.org/location/essex-village](http://www.rhf.org/location/essex-village)

### **Jeanne Jugan Residence**

964 Main Street  
Pawtucket, RI 02860  
[www.littlesistersofthepoorpawtucket.org](http://www.littlesistersofthepoorpawtucket.org)

### **Peace Dale House**

1221 Saugatucket Road  
Peacedale, RI 02883

### **Saint Elizabeth Apartments for Seniors**

150 Warwick Neck Avenue  
Warwick, RI 02889  
[www.stelizabethcommunity.org](http://www.stelizabethcommunity.org)

### **Saint Elizabeth Apartments for Seniors & Mobility-Impaired**

700 Westminster Street  
Providence, RI 02903  
[www.stelizabethcommunity.org](http://www.stelizabethcommunity.org)

**Shalom Housing, Inc.**

1 Shalom Drive  
Warwick, RI 02886  
[www.jcsri.org](http://www.jcsri.org)

**Shalom II Housing, Inc.**

1 Shalom Drive  
Warwick, RI 02886  
[www.jcsri.org](http://www.jcsri.org)

**Winslow Gardens**

40 Irving Avenue  
East Providence, RI 02914  
[www.aldersbridge.org](http://www.aldersbridge.org)

**ADULT DAY CENTERS****Celebrations Adult Day Services at Tamarisk**

3 Shalom Drive  
Warwick, RI 02886  
[www.tamariskri.org](http://www.tamariskri.org)

**Elmwood Adult Day Health Care Center**

209 Elmwood Avenue  
Providence, RI 02907  
[www.eadhc.com](http://www.eadhc.com)

**Grace Barker Health Adult Day**

54 Barker Avenue  
Warren, RI 02885  
[www.gracebarkerhealth.com](http://www.gracebarkerhealth.com)

**Hope Alzheimer's Center**

25 Brayton Avenue  
Cranston, RI 02920  
[www.hopealzheimerscenter.org](http://www.hopealzheimerscenter.org)

**New Horizons Adult Day Center**

426 Main Street

Pawtucket, RI 02860

[vnacarenewengland.org/adult-day-center](http://vnacarenewengland.org/adult-day-center)

**Park Avenue Senior Care**

1049 Park Avenue

Cranston, RI 02910

[www.parkaveseniorcare.com](http://www.parkaveseniorcare.com)

**Saint Elizabeth Adult Day Centers**

**Memory Care Center**

140 Warwick Neck Avenue

Warwick, RI 02889

[www.stelizabethcommunity.org](http://www.stelizabethcommunity.org)

**Saint Elizabeth Adult Day Centers**

**Apponaug Center**

3270 Post Road

Warwick, RI 02886

[www.stelizabethcommunity.org](http://www.stelizabethcommunity.org)

**Saint Elizabeth Adult Day Centers**

**Bristol Center**

172 Franklin Street

Bristol, RI 02809

[www.stelizabethcommunity.org](http://www.stelizabethcommunity.org)

**Saint Elizabeth Adult Day Centers**

**South Kingstown**

283 Post Road

South Kingstown, RI 02879

[www.stelizabethcommunity.org](http://www.stelizabethcommunity.org)

**Seven Hills**

80 Fabien Street  
Woonsocket, RI 02895  
[www.sevenhills.org](http://www.sevenhills.org)

**HOME HEALTH AGENCIES****Saint Elizabeth Home Care**

2350 Post Road  
Warwick, RI 02886  
[www.stelizabethcommunity.org](http://www.stelizabethcommunity.org)

**Visiting Nurse Home & Hospice**

438 East Main Road  
Middletown, RI 02842  
[www.visitingnursehh.org](http://www.visitingnursehh.org)



## About Us

The mission of LeadingAge RI is to expand the world of possibilities for aging by focusing on:

- Fostering innovation, collaboration, and ethical leadership
- Promoting and advancing excellence
- Advocating for sound public policy
- Providing education, collaboration, and professional development
- Valuing older people and their right to make choices
- Promoting a continuum of services

We are the Rhode Island affiliate of LeadingAge.

**Nancy C. Hooks**

***Interim Executive Director***

[nhooks@leadingage.org](mailto:nhooks@leadingage.org)

**Karen Donovan**

***Special Projects Assistant***

[kdonovan@leadingageri.org](mailto:kdonovan@leadingageri.org)

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[www.leadingageri.org](http://www.leadingageri.org)